

CASE STUDY: TORRANCE MEMORIAL MEDICAL CENTER

CONTEXT



1

HOSPITAL
CORE LAB



7

COLLECTION
STATIONS



1,000
DAILY
SAMPLES

PAIN POINTS

- **Unbalanced and stressful workload** for all staff.
- **Waste accumulated** from sample biohazard bags.
- **Samples not ready** for pickup.
- **Couriers manually checking** bags against a batch manifest.
- **No visibility into sample status** at the core lab.
- **Inefficient workflow** to maintain pre-analytic quality.
- **No validation of sample temperature** during transport.

OPTIMIZATIONS WITH INDEXOR

- **Increased staff satisfaction** due to the **decrease in daily stress**.
- **Easy investigation of out-of-range samples** using transport monitoring data.
- **Zero samples left behind** since the implementation of Indexor.
- **STATs samples** are easily identified and processed, thanks to the **automated sorting with worklist** feature.
- **Real-time ability to track and report** specimen location to providers.

OVERALL IMPACT



30X
FASTER

To prepare samples for pickup at draw stations with a total time savings of 14.75 hrs / day across 7 draw stations.



83%
FASTER

To retrieve archived hematology and blood bank specimens, leading to a time savings of 3 hrs / day.



80%
LESS TIME

To pick up specimens, saving 3.75 hrs / day. Couriers no longer need to manually check sample manifests at pickup.



\$15K
COST SAVINGS

Annually due to elimination of plastic bags by 3,500 bags / week.



50%
REDUCTION

In sample reception time due to the elimination of the steps to remove samples from plastic bags to manually scan, saving 5.5 hrs per day.



70%
DECREASE

In single use plastic bag waste during sample transport.

Contact your sales representative from Abbott today to learn more

This testimonial represents the experiences of Torrance Memorial Medical Center. Individual results may vary, and this is not intended to represent or guarantee that any customer will achieve the same or similar results and should not be considered a product claim.

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